

GOVERNMENT OF ODISHA
FOOD, SUPPLIES & CONSUMER WELFARE DEPARTMENT

No. 09661900062016

6982/Bhubaneswar, Dated, 06-04-17

From

Shri P.K. Mohapatra, IAS
Principal Secretary to Government

To

All Collectors

Sub: Guidelines for appeal against rejection of stocks in RRC/ OSWC/ CWC/
PEG Depots.

Madam/Sir,

I am directed to say that FS & CW Department has been emphasizing the importance of quality of Custom Milled Rice (CMR) that is delivered by Custom Millers at Rice Receiving Centres (RRCs) of the Odisha State Civil Supplies Corporation Ltd. (OSCSC) which is the agency of Government of Odisha for procurement, storage and distribution of rice. Most of the RRCs are functioning in godowns of OSCSC and some in hired godowns of Odisha State Warehousing Corporation (OSWC)/ Central Warehousing Corporation (CWC)/ depots owned by private entrepreneurs.

The quality of rice should conform to Uniform Specifications laid down by Government of India for each Kharif Marketing Season (KMS). Rice shall be in sound merchantable condition, sweet, dry, clean, wholesome, of good food value, uniform in colour and size and free from moulds, weevils, obnoxious smell, admixture of unwholesome poisonous substances or colouring agents and all impurities except to the extent specified in the schedule contained in Government of India, Ministry of CA, F & PD and Department of F & PD letter of even No. dated 11.8.2016 which has already been communicated to districts.

The State Level Quality Control Squad is making surprise checks on RRCs and Procurement Inspectors as well as godown in-charges have been taken to task for accepting CMR in violation of quality norms.

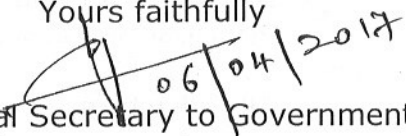
All Odisha Rice Millers' Association has been requesting for sometime past for making available an appeal procedure in case of rejection of rice.

After careful consideration Government have been pleased to approve the guidelines for appeal against rejection of stocks in RRCs.

A copy of the guidelines so approved is enclosed herewith for strict observance by all concerned.

It is requested that appeal against rejection of rice stocks may be disposed of henceforward as per the enclosed guidelines.

Yours faithfully


Principal Secretary to Government

Memo No. 6983 /FS&CW Dated 06-04.17

Copy along with copy of enclosure forwarded to the Private Secretary to Chief Minister, Odisha/ Private Secretary to Minister, FS&CW for kind information of Hon'ble Chief Minister, Odisha/ Hon'ble Minister, FS&CW.


Joint Secretary to Govt.

Memo No. 6984 /FS&CW Dated: 06-04.17

Copy along with copy of enclosure forwarded to OSD to Chief Secretary, Odisha for kind information of Chief Secretary, Odisha.


Joint Secretary to Govt.


Memo No. 6985 /FS&CW Dated: 06-04.17

Copy along with copy of enclosure forwarded to all Revenue Divisional Commissioners for kind information and necessary action.


Joint Secretary to Govt.


Memo No. 6986 /FS&CW Dated: 06-04.17

Copy along with copy of enclosure forwarded to General Manager, FCI. Bhubaneswar/ MD, OSCSC Ltd., Bhubaneswar/ MD, OSWC, Bhubaneswar/ Regional Manager, CWC, Bhubaneswar for information and necessary action.


Joint Secretary to Govt.


Memo No. 6987 /FS&CW Dated: 06-04.17

Copy along with copy of enclosure forwarded to Assistant Regional Manager, Quality Control Cell, Government of India, 33, Forest Park, Bhubaneswar for information and necessary action.


Joint Secretary to Govt.

Memo No. 6988 /FS&CW Dated: 06-04.17

Copy along with copy of enclosure forwarded to Civil Supplies Officers and District Managers for information and necessary action.


Joint Secretary to Govt.

Memo No. 6989 /FS&CW Dated: 06-04.17

Copy along with copy of enclosure forwarded to P&L Section/ QC Cell (Guard file 5 copies), FS&CW Department for information and necessary action.


Joint Secretary to Govt.

GOVERNMENT of ODISHA
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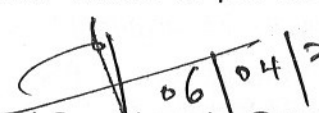
**GUIDELINES FOR APPEAL AGAINST REJECTION OF STOCKS IN
RRC / OSWC/ CWC/ PEG DEPOTS**

1. CMR stock shall be received as per the delivery program in shape of prescribed lots at the RRC/ OSWC/ CWC/ PEG on joint analysis of samples in presence of the authorized representative of the custom miller.
2. In case of rejection on joint analysis, if the custom miller intends to appeal against rejection, then the appeal should be lodged within 24 hours of receipt of rejection memo.
3. On receipt of appeal lodged by the custom miller in writing, 4 (four) sealed joint samples will be drawn by the Procurement Inspector associating the representative of OSWC/ CWC/ PEG and representative of custom millers immediately.
4. 3 (three) sealed samples will be sent to the CSO-cum-District Manager immediately along with the appeal and the 4th sealed sample will be kept in the depot with a remark as appeal sample
5. On first appeal at district level, the District Quality Control Cell involving one Procurement Inspector, Quality Analyst and ACSO (Proc.) will jointly analyze the sample in presence of the representative of the custom miller within 3 working days and shall inform the outcome of the analysis to the CSO-cum-District Manager.
6. The CSO-cum-District Manager will immediately communicate the results of analysis to the custom miller under intimation to General Manager(Proc.)/ Asst. Manager (QC) of OSCSC Head Office by e-mail/ letter.
7. In case no representative of custom miller is present at the time of joint analysis, the result of analysis of the District Quality Control Cell is final.
8. The custom miller on receipt of information has to respond whether he is accepting the verdict of the District Quality Control Cell or intends to avail the option of next level of appeal.
9. In case the custom miller intends to go for the next level of appeal then he has to submit in writing to the CSO-cum-District Manager within 24 hours on the Joint analysis by the District Quality Control Cell.
10. On receipt of the letter from the custom miller for appeal to next higher level, the CSO-cum-District Manager shall forward the 2nd and 3rd copy of the sealed sample to the OSCSC Head Office for re-analysis.
11. On receipt of the sealed samples along with the proposal of CSO-cum-District Manager for appeal at OSCSC Head Office level, the

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same shall be handed over to the Quality Control Laboratory of OSCSC Head Office. The Asst. Manager(QC), the Quality Analyst associating the Analyst of F.S & C.W Deptt. shall jointly analyze the samples within 3 days of the receipt of samples and communicate the result of analysis by e-mail/ letter to the custom miller and the concerned CSO-cum-District Manager.

12. On receipt of the analysis result, if it is acceptable by the custom miller then it's alright and if it is not acceptable, he may submit in writing to the Managing Director, OSCSC within 2(two) days for next appeal.
13. On receipt of request of appeal to next higher level, OSCSC Head office shall forward the 3rd sealed sample to the Quality Control Cell of Govt. of India in the Deptt. of Food & Public Distribution situated at Bhubaneswar to conduct the analysis within 2(two) days of the receipt of the appeal. Their analysis result shall be final.
14. If the sample is passed at any level of appeal, Departmental action shall be initiated against the delinquent officer, In-charge of joint analysis of sample at receiving points for rejecting the stocks without properly analyzing the samples.
15. In case the appeal is rejected at any/all the levels, OSCSC shall impose storage charges. Besides, the custom miller will have to lift the rejected stocks within 24 hours. If the custom miller fails to deposit the imposed storage charges and lift the stocks within the stipulated period, then his further delivery will be stopped. Besides, steps will be taken for other action as per the provision of agreement.


06/04/2017
Principal Secretary to Government
FS&CW Department